

## **Bare Wood House's Hand Finishing Order Disclaimer**

Hand finished furniture is furniture that is hand stained in the color, colors or technique of your choice.

We sincerely want our customers to be happy with their hand finished furniture, and the majority of our customers are very satisfied with our hand finishing. However, to avoid any misunderstandings we want you to be aware of the realities of hand finishing.

**Color Choices....** This is the most important step to obtaining a successful outcome. We display our stain colors on many different woods since the natural color of the wood affects the finished color. There are many variables that affect the finished color. Some of these variables are, wood conditions (dryness), the grain and natural color of the wood, the finisher's personal style of finishing. These variables will only affect the color by about ¼ of a shade one way or another. They will not change the color completely. The sample blocks are on a small piece of wood; please keep the size of the piece of furniture in mind when you choose a color. We do have sample blocks that you can sign out and take home to look at.

**Painted Furniture....** Bare Wood House uses two types of paints. One is a paint stain. This means they are not thick like regular paint and are not designed to give a complete coverage. The grain and color of the wood can and will show especially the knots and darker grains. We also have milk paints. If you are interested in a solid painted look this is the product you need to choose. We will prime underneath the milk paints and topcoat them. Please be aware that knots and darker grains may still bleed through the light colored paints.

**Faux Finishing....** Bare Wood House is happy to do the Faux finishes that are very popular today, but there are a few things that you need to understand if we are doing one of these for you. These styles are very personal, and it is hard for us to completely know what you have in mind. For example the amount of distressing, the amount and size of the cracks in a crackle finish, the veins in a marble finish, the amount of sponging, etc. are very personal. We will be happy to talk with you and explain some of the difference and translate your wants to the finisher, but please understand that you are leaving the artistic impression up to our finishers.

**Due Dates.....** Our finishing shop runs on a very tight schedule and we do everything in our power to have your furniture ready by the due date. However, we are a small family business and there are times when outside forces cause us to get off schedule. We will try to keep you updated on the status of your order, but please feel free to call us anytime to get an update. As a result of this tight schedule we need you to have your color picked out by the time our finishers are ready to start. That gives you about two weeks from the time you place the order to make your decision. If the color has not been decided when the finishers pull your order to start the staining process your order will be placed at the bottom of the list. Thus adding about 8 weeks to your original due date.

Bare Wood House will do everything within its power to create the look you desire, but please understand we have certain limitations.

### **Hand finished furniture is non-returnable.**

We hope you understand our need to present these policies. We feel we need to make you aware of the realities and obligations of ordering hand finished furniture. Thank you.

CUSTOMER SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

SALES PERSONS SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_